

Date: February 25, 2009

Marlene H. Dortch, Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12th Street S. W., Suite TW-A325  
Washington, D.C. 20554

RE: Certification of CPNI Filing, March 1, 2009  
EB Docket 06-36  
Mutual Telephone Company

In accordance with the Public Notice issued by the Enforcement Bureau on January 30, 2008 (DA 08-171), please find the attached annual compliance certificate for Mutual Telephone Company and its subsidiary company LR Communications, Inc. covering the most recent period, as required by section 64.2009(e) of the Commission's Rules, together with a statement of how its operating procedures ensure that it is in compliance with the rules (Attachment A), an explanation of actions taken against data brokers, and a summary of customer complaints received in the past year concerning the unauthorized release of Customer Proprietary Network Information (CPNI).

Should you have any questions regarding this filing, please direct them to the undersigned at (620)897-6200 or email [jtodd@lrmutual.com](mailto:jtodd@lrmutual.com).

Sincerely,

A handwritten signature in blue ink, appearing to read "Jimmy Todd", is written over a horizontal line.

Jimmy Todd,  
President & General Manager  
Mutual Telephone Company

Cc: Enforcement Bureau, Telecommunications Consumers Division (2)  
Best Copy and Printing, Inc. (1)

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2008

Date filed: February 25, 2009

Name of company covered by this certification:

Mutual Telephone Company and LR Communications, Inc., a wholly owned subsidiary

Form 499 Filer ID: 48-0312270

Name of signatory: Jimmy Todd

Title of signatory: President

I, Jimmy Todd, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules, see Attachment A.

The company has not taken any actions against data brokers in the past year. Mutual Telephone Company and its subsidiary, LR Communications, Inc., have continued to improve on CPNI training throughout the organization to ensure there is no unauthorized disclosure of CPNI.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI. There have been no instances where CPNI has been accessed or disclosed in an unauthorized manner.

Signed: \_\_\_\_\_



Jimmy Todd  
President & General Manager  
Mutual Telephone Company

Date: 2-25-2009

## Attachment A

### Statement Concerning Procedures Ensuring Compliance with CPNI Rules

The operating procedures of **Mutual Telephone Company** ensure compliance with Part 64, section 2001 *et seq.* of the FCC rules governing the use of CPNI. These operating procedures established to ensure compliance with its subsidiary company, **LR Communications, Inc.**, together referenced as the Company.

The Company has established a system by which the status of a customer's approval for the use of CPNI can be clearly established prior to the use of CPNI. The Company relies on the involvement of its management to ensure that no use of CPNI is made without review of applicable rules and law.

The Company trains its personnel regarding when they are authorized to use CPNI, as well as when they are not authorized to use CPNI. Personnel must sign a verification form stating they have completed training and understand that any infraction of the CPNI procedures can result in disciplinary action being taken against them.

The Company has an express disciplinary process in place for personnel who create or are involved in an infraction of the CPNI rules and the Company's CPNI Operating Procedures.

The Company maintains records of its own sales and marketing campaigns via a log. These records include a description of each campaign, the specific CPNI used in the campaign, and the products and services that were offered as a part of the campaign. The Company has a supervisory review process for all outbound marketing. The marketing campaign log requires a supervisor to review, sign and date the log. These records are maintained for a minimum of one year.

The Company maintains records of customer approval for the use of CPNI that include a copy of the notice and the customer's "opt-out" written notification. These records are maintained for a minimum of one year.

The Company requires that customers be authenticated at the beginning of all customer initiated calls, online transactions, or in-store visit. In store visits require a valid photo ID.

Management ensures that the Company enters into confidentiality agreements, as necessary, with any joint venture partners or independent contractors to whom it discloses or provides access to CPNI.

In the event of an unauthorized disclosure or access to CPNI, the Company maintains a log of unauthorized use of CPNI, where law enforcement is required to be notified. This log includes the date of discovery, notification to law enforcement, description of the breach, circumstances of the breach and a supervisor's signature and date. This log will be maintained for a minimum of two years.